### Simplify how you manage and pay your utility bill

### Plan ahead with Average Monthly Payments (AMP)

AOG understands that being able to plan for your monthly expenses year-round allows you to have more peace of mind. AMP allows you to have lower gas bill payments during the winter months. Your previous 11 month's bills are added to the total for the current month. This amount is then added to your accrued debit or credit balance. That sum is then divided by 12, and that's the amount you pay.

### Go Green with Paperless Billing

As an AOG customer, you can enjoy the convenience of Paperless Billing while also making a positive impact on the environment. You will receive an email notification when your bill is ready to view and have access to view past bills and payment history.



### **Simplify with Automated Bill Payment**

Automatic Bill Payment allows you to pay your bill automatically by charging it directly to your checking or savings account. It's not only the most convenient way, but it's the most dependable and least expensive way to pay your monthly gas bills.

Note: Payments made after the due date are subject to late fees.



Sign up for any of these options by speaking with a customer service representative at (800) 842-5690 or by visiting the Manage My Account page on www.aogc.com

# Simplify how you manage your natural gas account by registering your account online!

Register your account online and get 24/7 access to:

- + View and pay your bill
- + Review your payment & billing history
- + Sign up for Automatic Payments and Paperless Billing
- + Compare your usage & register for Budget Billing
- + Download marketing materials
- + Update your account information

Registration is a one-time secure process that only takes a few minutes. All you need is your customer ID and account number (both can be found at the top of your bill).



Visit www.aogc.com to register your account online!

### **Customer Service**

(800) 842-5690 or email aog@aogc.com

In the event of a natural gas emergency or a suspected gas leak, please call our 24-hour emergency line at (479) 784-2052 from a safe location.



115 North 12 Street | Fort Smith AR 72901 facebook.com/ArkansasOklahomaGas

**SEPTEMBER 2019** 





### In This Issue:

- + Enter the Go Green, Win Green Sweepstakes for your chance to win \$250 CASH!
- + Simplify how you manage and pay your utility bills this fall.
- + Need help paying your energy bills? Apply today to get assistance this fall/winter.





## Need help paying your energy bills?

### GO GREEN, WIN GREEN!

Sign up for Paperless
Billing for your chance to
win \$250!\* Get a 2nd entry
when you sign up for Average
Monthly Payments!



### aogc.com/WinGreen

\*Arkansas Oklahoma Gas Corporation "Go Green & Win Green!" sweepstakes. NO PURCHASE OR PAYMENT OF ANY KIND IS NECESSARY TO ENTER OR WIN THIS SWEEPSTAKES. Open only to Arkansas or Oklahoma residents 18 and over who are current customers of Arkansas Oklahoma Gas Corporation. One entry per household. Sweepstakes begins 9/1/19 and ends 10/1/19. Void where prohibited by law. Odds of winning are one (number of prizes) out of approximately 58,000 (notices sent out). Complete sweepstakes rules and entry forms may be found at http://www.aogc.com/wingreen. Sponsored by Arkansas Oklahoma Gas Corporation. 7810 Shaffer Parkway, Suite 120. Littleton, CO 80127.

### **Fort Smith Area:**

Crawford Sebastian Community Development Council (CSCDC)

Phone: (479) 785-2303 Address: 1617 S. Zero St., Fort Smith, AR 72918

Salvation Army

Phone: (479) 783-6145 Address: 301 N 6th St, Fort Smith, AR 72901

Area Agency on Aging for Senior Citizens (60+ Only)
Phone: (479) 783-4500
Address: 524 Garrison Ave, Fort Smith, AR 72901

### **Booneville Area:**

ARVAC(Arkansas River Valley Area Council)
-Open Tues & Thurs

Phone: (479) 675-3429 Address: 366 N Broadway Ave, Booneville, AR 72927

Area Agency on Aging Phone: (479) 675-4234 Address: 550 Heritage Dr, Booneville, AR 72927

#### **Poteau Area:**

Department of Human Services (LIHEAP)

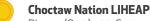
Phone: (918) 649-2300 Address: 511 S Harper St, Poteau, OK 74953

Salvation Army Phone: (918) 653-4815

Address: 106 Gretna, Heavener, OK 74937

KIBOIS

Phone: (918) 647-3267 Address: 3111 N Broadway St Suite B, Poteau, OK 74953



Phone: (800) 522-6170 Address: Corner of 16th & Locust, Durant, OK 74953

#### Waldron Area:

ARVAC(Arkansas River Valley Area Council)
Phone: (479) 637-2871
Address: Memorial Hall, Waldron, AR 72958

#### Sallisaw Area:

Department of Human Services (LIHEAP)
Phone: (918) 776-8000
Address: 1611 S Kerr Blvd, Sallisaw, OK 74955

Cherokee Nation (LIHEAP)

Phone: (918) 775-6226 Address: 110 N Elm St, Sallisaw, OK 74955

Cookson Hills Community Action

Phone: (918) 775-9116 Address: 212 S Elm St, Sallisaw, OK 74955



We're here to help. If you're ever in a situation where you're struggling to pay your bill, call us at (479) 784-2000 as soon as you think you need help. We can work with you to avoid an unexpected service interruption.